

Case study
Allocation

KappAhl

KappAhl Capitalizes with Allocation Precision

20%

increase in allocation precision

95%

of all allocations are automated

Productivity improvement

“Since implementing, we have optimized our allocations with 20 percent better precision and improved size compliance with local demands.”

– **Director of Merchandise Management**

Challenges

- Performing roughly 3,800 allocations per night on two home-grown systems was no longer meeting the demand for leading Nordic retailer KappAhl.
- “Our former systems were automated but didn’t let us work at the lower level of detail required to achieve our goals,” said Director of Merchandise Management, KappAhl.
- With 12,000 unique style/color combinations per season across 400 stores in Sweden, Norway, Finland and Poland, the retailer needed greater flexibility and expanded capabilities to improve sales while maintaining margins.

Seamless implementation

The entire implementation took about 12 months, including two months of testing.

“It was a perfect rollout!” said Director of Merchandise Planning, KappAhl. “Coming in on time and under budget, the project has been the best and most painless implementation that KappAhl has ever experienced. We extend our thanks to the consultants who helped us throughout.”





Expanding capabilities

Using the most powerful artificial intelligence (AI) and machine learning (ML) technology, Luminate Retail now manages 95 percent of all KappAhl allocations. This represents 80 percent of cross-dock flows and 100 percent of replenishment.

“By handling allocations and replenishment at a lower level of detail with the software, we have achieved a return on investment and significant benefits,” noted Director of Merchandise Management, KappAhl.

“Everything is running smoothly, and we have not had a single style/color combination go to the wrong store since the system has been live,” said Director of Merchandise Management, KappAhl.

Blue Yonder delivers

“Now our customers are finding that just the right sizes are available for them whenever they shop in our stores,” added Director of Merchandise Planning, KappAhl. “We’ve achieved our goal for constant improvement by increasing profits and customer satisfaction by understanding our business needs and translating them into a data-driven model for recommending pricing changes.”

 Luminate Commerce

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