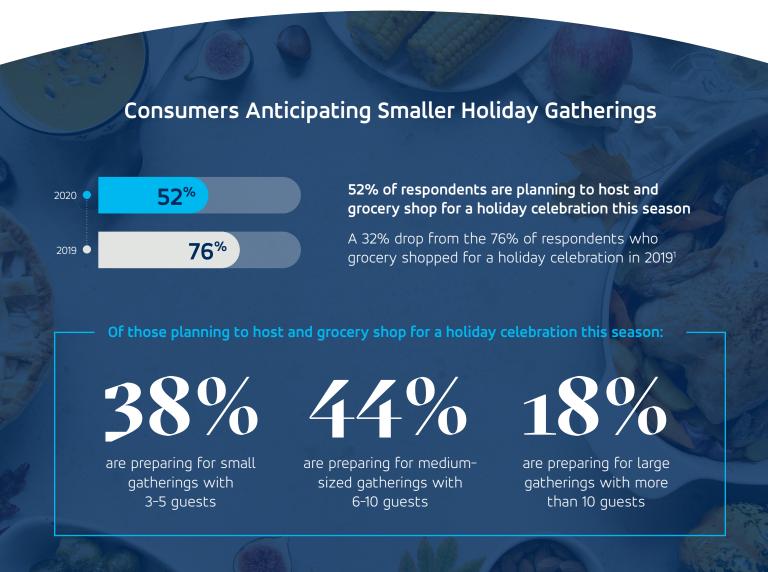


New Traditions

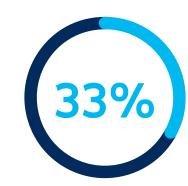
COVID-19's Impact on Holiday Meal Planning and Consumer Shopping Behavior



Consumers Stocking Up More



are making larger trips/ online purchases to minimize time in store or delivery costs



have used a grocery delivery service to purchase their groceries during COVID-19, a 32% increase compared to 24% of respondents surveyed March 2019¹



are stocking up when products are available as opposed to waiting until they need them

Consumers Turning to Delivery Services for Holiday Groceries



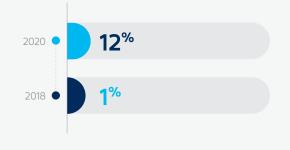
of consumers who will grocery shop for the holidays this year plan to do so in-store

This is an 18% decrease from 83% of respondents surveyed in 2018²



of those who plan to grocery shop for the holidays this year will use a delivery service

This is a 214% increase from the 7% of respondents surveyed in 2018²



12% of consumers who said they will grocery shop for the holidays this year plan to use a meal box kit (i.e., Hello Fresh, Blue Apron, etc.)

In the 2018 survey², only 1% of consumers said they planned to use these services for holiday grocery shopping

Blue Yonder is committed to helping its customers plan for the unexpected. To learn more about how we're helping grocery

retailers navigate the upcoming holiday season, visit: blueyonder.com/solutions/grocery

To better understand the consumer perspective around the 2020 holiday season, Blue Yonder surveyed more than 1,000 U.S.

consumers between Aug. 20-21, 2020, on how they will be preparing for the holidays.