

## E-Commerce and D2C Volumes Skyrocket

The increase in online sales over last year seen by:

120%
Retailers/Manufacturers

200%

LSPs

## Reevaluating Supply Chain Risk Management

Retailers/Manufacturers:



plan to pursue near/ onshoring plans



see dual-sourcing as a risk management strategy

Executives planning to invest in sustainability as a risk management strategy:



Retailers/Manufacturers



LSPs

## **Logistics Technology Investments**

LSPs cited the following factors for driving technology investments:



reducing supply chain costs



improving service levels for their retailer customers



dealing with labor shortages

Executives citing end-to-end visibility as currently yielding the highest ROI in the supply chain execution process:

63%

Retailers/Manufacturers

60%

LSPs

Executives with a cloud strategy in place:

Currently:

**48%** 

Retailers/Manufacturers

**57%** 

LSP:

In the next 12-24 months:

31%

30%

Retailers/Manufacturers

LSPs



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The 2021 State of Supply Chain Execution report surveyed 589 supply chain professionals globally – 40% from North America, 34% from Europe and 26% from APAC. Information was gathered from May to June 2021 from retailers, manufacturers, logistics service providers (LSPs), technology solutions providers, start-ups, and media associations. <u>Download the full report.</u>