

Case study

Warehouse Management

Pacific Star

Foodservice | a Sysco partner

Pacific Star Becomes Supply Chain All-Star

85%

Reduction in product shrinkage

Productivity improvement:

“We have increased our employees’ productivity by around 75 percent of what they had previously achieved and gained cost advantage that generates growth and frees resources, so we can invest in other improvement initiatives.”

– Warehouse Manager, Pacific Star

Challenges:

- Based in Mexico, Pacific Star faces a complex supply chain challenge. This food distributor must store and transport more than 7,000 products to restaurants, hotels and other customers across a large geographic area, while managing three product categories with very different needs.
- Dry, chilled and frozen products must all be stored under very specific conditions, yet the company must also consolidate orders and deliveries to keep costs low. The single biggest threat to the company’s profitability is shrinkage, caused when warehouse stock passes its expiration date.
- Pacific Star’s goals were to optimize inventory management practices in four warehouses to increase accuracy and productivity, improve service, manage shelf life and decrease shrinkage.

Achieving the perfect rotation:

When Pacific Star started to use the warehouse management solution, they were able to perform a perfect item rotation, either through first in/first out or by sending out those items with a shorter shelf life first. This, in turn, resulted in decreased shrink levels caused by the previous incorrect rotation of items.

75%

Increase in employee productivity

30%

Savings in payroll

